

Polices and Rates

		Field Service Rates	Standard Labor	\$150 per hour	Ove
Travel	\$120 per hour	Per Diem	\$180 per day in US / \$250 per day in Canada		
Rental	expense charged at cost	Travel by company car	51 cents per mile	Parking Fees	e
cost	Freight	expense charged at cost for shipping parts, tools, etc.		Telephone Support	port

increments Standard Labor Rates apply between 8 AM and 5 PM Monday through Friday not including national holidays. A typical work day for Hitachi Field Service Personnel constitutes 8 hours with a 1 hour lunch. Overtime Labor Rates apply when service must be performed outside the standard guidelines. Per Diem is charged in lieu of lodging and meals. Travel time is charged from the originating location to the hotel destination proximal to the factory where the service is being performed. The originating location is typically considered from one of the Hitachi Field Service offices.